

TOP 25 QUESTIONS ASKED BY CUSTOMERS

1) Where are the restrooms?

On the first floor, there are two restrooms for men and women in Silks and in the Finish Line, and there are restrooms on each side of the east end of the Breezeway. Second-floor restrooms are located in the entrance way of all locations; restrooms in Christine Lee's are on the north end of the room.

2) Where are the ATMs?

ATMs are located on the first floor in Silks Simulcast Center and the Finish Line Casino & Poker Room. ATMs are also located on the second floor inside the Casino and Sport of Kings.

3) Where do you purchase a Gulfstream Handicapper and/or Daily Racing Form?

You may purchase a program in Silks Simulcast Center on the first floor, in Sport of Kings, in Ten Palms and in Christine Lee's

4) Where do you place a bet?

You can place a bet in the Jameson Jockey Club; on the west end of the walking ring; Silks Simulcast Center; the Finish Line casino; Ten Palms; Sport of Kings and Christine Lee's with either a live teller or an automated tote machine. Machines are also located along the second floor colonnade. The Casino has automated tote machines only.

5) Where is First Aid?

First Aid is located on the first floor on the north side of the building facing the paddock / fountains.

6) Where is Lost and Found?

Lost and Found is located on the second floor in the Casino at the security podium.

7) Where is the Security office?

Security is located on the South side of the building located by the escalators.

8) Where do you cash a check?

Check cashing is located on the south side of the building by the elevators.

9) Where are the elevators or escalators?

The elevators and escalators are located on both the northwest and southwest side of the building.

10) Where are the administration offices?

The administration offices are located on the 4th floor.

11) Where do you get a job application?

You can get an application at the security office located on the south side of the building by the escalators.

12) Where is the gift shop?

The gift shop is located on the first floor south side of the building facing the paddock/fountains.

13) Where do I purchase a ticket for the grandstands?

You can purchase a ticket at the Box Office on the north side of the building on the first floor by the elevators. You can also purchase ticket in Silks simulcast Center or at the south window located on the apron.

15) Where is the Players Club?

Players club is located inside both first and second floor casino

16) Where is the Poker Room?

The poker room is located on the first floor inside the Finish Line Casino & Poker.

17) Where can you get a bite to eat?

On the first floor you can eat at either the finish Line Deli located in the Finish Line casino or in Silks Simulcast Center at the Food Court.

On the second floor your choices are Ten Palms restaurant or Pearls bar located in the casino. On the Third is Christine Lee's.

18) When are the horses racing?

Live racing is from Jan. 3 to April 23, Wednesday through Sunday. First post time is 1:15.

19) Where is Valet?

Valet parking is located on the north side of the building.

20) Where is the racetrack?

The racetrack is located on the east side of the building. You can get there by walking through the breezeway in the center of the building on the first floor.

21) Where can I get a drink?

There are bars in every room or you have the option of the breezeway bar located in the center of the building on the first floor. On the second floor you have the option of the Tiki bar located on the south side of building outside of the casino.

22) Where is Franks Beach?

Franks Beach is located on the south side of building. You can reach it by walking through the Breezeway and heading south on the apron.

23) Where is the Jameson Jockey Club?

The Jameson Jockey Club is located on the north side of the building. You can reach it from the north valet area or you can go through the breezeway and head north on the apron.

24) Do we simulcast every day?

Yes.

25) Where is the Paddock?

The paddock is in the center of the building on the first floor. You can view the horses in the paddock from all three levels of the building.